

---

**F.A.F. MODULE: ASSISTENACE REQUEST**

---

Fill this form and e-mail to *serviceit@elletre.com*

---

**Machine Typology / Section:**

---

ELLETRE Order: \_\_\_\_\_

OTO MILLS Order: \_\_\_\_\_

User Company: \_\_\_\_\_

Ref.: \_\_\_\_\_

E-mail: \_\_\_\_\_

Tel.: \_\_\_\_\_

Fax: \_\_\_\_\_

---

**Problem Description :**

---

---

---

---

---

---

---

---

**Machine Condition :**

Machine stoppage

Occasional failure

Performances reduction

---

**Action Made:**

---

---

---

---

---

---

---

**External events that could be responsible for the failure:**

---

---

---

---

---

---

---

---